

## taking into care of children and adolescents

You feel uncomfortable in your family, you are threatened by neglect or you are acutely endangered in a crisis situation? You observe the neglect of a child or a young person in your environment? The Youth Welfare Office in the social centers helps to find the best possible solution for the person concerned.

### Competent Department

- [Amt für Soziale Dienste](#)
- [Amt für Soziale Dienste Sozialzentrum 1 - Nord](#)
- [Amt für Soziale Dienste Sozialzentrum 2 - Gröpelingen / Walle](#)
- [Amt für Soziale Dienste Sozialzentrum 3 - Mitte/östliche Vorstadt/Findorff](#)
- [Amt für Soziale Dienste Sozialzentrum 4 - Süd](#)
- [Amt für Soziale Dienste Sozialzentrum 5 - Vahr/ Schwachhausen/ Horn-Lehe](#)
- [Amt für Soziale Dienste Sozialzentrum 6 - Hemelingen/ Osterholz](#)

### Basic information

If a child is in danger in his or her current home or is living in neglect, the child can be taken into the care of the youth welfare office. The aim is to protect the child and to clarify the conflict or crisis situation.

### Requirements

If the welfare of the child or adolescent is endangered at the discretion of the Youth Welfare Office or at its own discretion, the preconditions for taking the child into custody are met.

### Procedure

Children and young people in an acute crisis or in danger can ask to be taken into care themselves. To do so, they must contact the youth welfare office responsible for their place of residence at the social center. The youth welfare office is obliged to comply with the request.

If employees of the Child and Youth Welfare Services have noticed an urgent danger to the welfare of a child, they are obliged to place the child in the care of the Youth Welfare Office.

In addition to these cases, all persons who learn that a child is being abused or neglected in his or her family can inform the Youth Welfare Office. These can be for example

- Neighbors
- Relatives
- educators or teachers

If a child has been taken into care, they may notify a trusted person. The employees of the Youth Welfare Office are also obligated to immediately inform the parents or legal guardians about the matter.

## **Legal bases**

- [§ 42 Sozialgesetzbuch - Achtes Buch \(SGB VIII\)](#)

## **More information**

A custodial placement is only temporary. The goal is always to find a permanent good solution for the child.

## **What are the costs?**

Contact to report neglect or danger is free of charge and will be treated confidentially.