

Revocation of signature certificates for electronic proof of identity

If your new ID card has been lost, the electronic signature must be blocked separately.

Competent Department

- [Bundesministerium des Innern - Servicenummer neuer Personalausweis](#)
- [BürgerServiceCenter-Stresemannstraße](#)
- [BürgerServiceCenter-Mitte](#)
- [BürgerServiceCenter-Nord](#)

Basic information

When using the electronic signature, the signature function must be blocked separately in case of theft or loss of the ID card. This blocking is done directly with the provider from whom the signature certificate was purchased. Alternatively, the blocking can also be carried out in the BürgerServiceCenters of the Bürgeramt.

Requirements

- German in the sense of Art. 116 Para. 1 of the German Basic Law (GG)
- Registered in the municipality with main residence

Procedure

Contact the toll phone number to block. You will be guided through the blocking process there. Alternatively, you can go to a BürgerServiceCenter.

Legal bases

- [Personalausweisgesetz](#)

What are the costs?

Costs for blocking an electronic signature certificate are the responsibility of the respective provider.