

Notification of changes to the insurance contract by the insurer to the care authority

Are you an insurer and have there been changes that affect the insurance contract? Then you must report these changes to the supervisory authority. You can find out more about this topic here.

Competent Department

- [Örtliche Betreuungsbehörde](#)

Basic information

Professional caregivers must have professional liability insurance.

If there are changes to the insurance contract or if the insurance contract is terminated or canceled, the insurer must notify the competent home authority. The notification must be made to the home authority that was responsible for registering the caregiver.

The notifications and proof of these changes must be submitted independently. There is no reminder to submit them.

Requirements

- In insurance contracts, the insurer must be obliged to notify the home authority immediately of any changes, termination or cancellation of the insurance contract.
 - Changes are defined as any changes to the insurance contract that affect the prescribed insurance cover.

What documents do I need?

- Insurance contract

Procedure

Changes, terminations or notices of termination of the insurance contract must be notified to the home authority.

- You can submit the notification in the following ways:
 - In writing by post
 - By e-mail

- Via the special electronic mailbox for public authorities (BebPo)

The contact details can be found under "Responsible authority".

The home authority will inform the supervisor of the end of insurance cover immediately after receiving the notification and request that they restore insurance cover elsewhere at short notice. In doing so, any gaps in insurance cover must be avoided when taking out a new policy. If the caregiver does not comply with this obligation, the home authority must revoke the registration.

What deadlines must be paid attention to?

Changes, terminations and notices of termination must be communicated immediately.

How long does it take to process

The home authority must inform the supervisor immediately of the loss of insurance cover and may initiate the revocation procedure within a timeframe appropriate to the individual case, but at the latest after the insurance cover has been canceled at the end of the month following notification.

What are the costs?

gebührenfrei