

# Requesting and billing for patient transport

No one wants it, but sometimes you still need a patient transport.

In the first instance, the patients themselves, or the practices or hospitals, are responsible for organising a patient transport by means of a private ambulance company.

This is not a rescue service operation.

The Bremen Fire Brigade is only responsible if no private ambulance company can be reached or transport is only possible after more than 3 hours.

## Competent Department

- [Feuerwehr Bremen](#)

## Basic information

Ambulance transport is used to transport injured, sick or needy persons who are not emergency patients but who, according to medical assessment, require specialist care or a specially equipped ambulance during transport or for whom this is to be expected due to their condition. A special ambulance with specially qualified personnel (paramedics) is required for the transport. This distinguishes ambulance transport from patient transport services or taxi transport, which have fewer or no requirements in terms of personnel and equipment.

## Requirements

In Bremen, patient transports are carried out by private providers. The patients themselves can decide which ambulance company will transport them! This also applies to discharges from hospital.

## Procedure

Patient transports can be requested via the telephone switchboards of the private patient transport companies. A list of licensed and approved patient transport companies can be found under "Further information".

## **Legal bases**

- [Bremisches Hilfeleistungsgesetz](#)

## **More information**

In the event of life-threatening disorders of consciousness, breathing or circulation - i.e. EMERGENCIES - alert 1 1 2.

## **How long does it take to process**

The arrival of an ambulance should take place within one hour of the request. This may take longer depending on the specific workload.

## **What are the costs?**

The transport costs are covered by the health insurance if the transport is prescribed by a doctor, whereby the transporting ambulance company usually settles directly with the insurance company for patients with health insurance. Patients with health insurance will be charged with an own contribution of 10% of the transport costs, but not more than 10,-.